

Patient Newsletter

Welcome back:

Dr Lesley Walker who has now returned from her maternity leave.

Patient Survey

W/c 20 January 2020

A link will be available on our website and a paper version in the surgery if you wish to participate.

PHLEBOTOMY

Phlebotomy is now by appointment at the practice 5 mornings per week (with some drop-in sessions) delivered by our phlebotomists. Home visits for bloods will be available for bedbound patients only (and when necessary).

CREATE INTERACTION

The Heswall and Pensby Patient Participation Group (PPG) have organised a creative and social group for patients at the Heswall and Pensby Group Practice.

We aim to provide a selection of activities which may include:

Card making

String wrapping

Paper flowers

Mixed media artwork

Other different crafts



No experience in art or crafts is necessary

The aim of the group is to socialise with others and try to be creative at the same time, although you can just come along and chat if you prefer. The group will take place in the Meeting Room. The following dates have been arranged.

Thursday 30 January 2pm—4pm

Thursday 27 February 2pm—4pm

Thursday 26 March 20pm—4pm

Thursday 30 April 20pm—4pm

There will be a small charge of £2 per person which will include refreshment and materials costs.

For further information email: createinteraction.ppg@gmail.com or leave your contact details with the receptionist.

COMING SOON

eConsult

eConsult is free to use for NHS patients. Use eConsult to ask your GP surgery about your health symptoms, conditions or treatment. You can even request things like sick notes and GP letters.

- Find your symptom, condition or request.
- Fill out a quick form.
- Your practice responds by phone or email, usually by the end of the next working day.



Patient benefits

- Save time, you may not need a trip to the surgery
- Medical advice 24/7 check your symptoms and receive on the spot medical advice and treatment guidance.
- A response by the end of the next working day or sooner
- Access wherever and whenever you want from any device, and complete at a pace that suits you.
- Request sick notes and test results without the need for an appointment.