

Patient Newsletter
HESWALL AND PENSBY GROUP PRACTICE
APRIL 2019

Online Access

**Register for online services
Book your GP appointment / order
medication online. No need to attend /
ring surgery to book an appointment or
order repeat meds. Online access is
available 24 hours a day at your
convenience. Pick up a form to register
from reception and you will be provided
with a login / password once your form
is processed.**

Dr L Walker

Dr Walkers starts her maternity leave on
1 July 2019.

We wish her well and look forward to
welcoming her new arrival.

Dr P Meyers

It is with regret we have to inform you that Dr
Meyers is leaving in August to pursue a career
in the armed forces. We wish him well for the
future.

Phlebotomy

The present community trust system for blood tests ends on 30 June 2019. After that date, phlebotomy will be by appointment at the practice 5 mornings per week (with some drop-in sessions) delivered by our practice staff.

Home visits for bloods will be available for housebound patients only (and when absolutely necessary).

Further details will become available nearer the time—please check the website / notice board at the practice nearer the time for full details.

EPS (Electronic Prescription Service)

Sign up with your pharmacy and have your repeat prescription sent electronically from the practice to the chemist so you do not have to collect it when the GP has issued it.

Survey Results 2019

Thank you to everyone who participated.

The Doctors and Nurses rated excellent in the care they provide.
75% of patients are extremely likely to recommend family and friends.

Full results are available online, on the notice board and also at reception.



PATIENT PARTICIPATION GROUP

See separate newsletter on website and displayed on noticeboard in entrance lobby.