







The NHS Friends and Family Test

The hospital you visited was called:




Would you want your friends and family to come here if they were ill?

Yes Maybe No Don't Know




Did the staff tell you what was going to happen in a way you understood?

Yes Sometimes No

Were all NHS Staff friendly and helpful to you?

Yes Sometimes No




Did the staff listen to you?

Yes Sometimes No

Did the staff listen to your carer or family?




Yes Sometimes No



Did the staff explain what will happen next with your health care when you leave?




Yes Sometimes No



Were you given easy to understand information about your appointment before your visit?

Yes Sometimes No



What was good about your visit?



How can we make it better?

THANK YOU