

HESWALL & PENSBY GROUP PRACTICE

"We are a practice that engages with research"

DRS D H JONES, S D FORSTER, M J WOOLLONS, S C NELSON, E C WOOD, C POLLEY,
L A WALKER, R M WINTERS, S CHRISTOPHER, M TILLSON & L FURNIVAL

270 Telegraph Road
Heswall
Wirral
CH60 7SG

0151 342 2811

PATIENT NEWSLETTER NOVEMBER 2023

Dear Patient

We are writing to let you know about some exciting news.

From 1st May 2024 we will be merging with Commonfield Road Surgery following recent approval by the Cheshire & Merseyside Integrated Care Board.

The new joint practice will be called **Myrtle Group Practice**.

Our Patient Participation Group have been informed of our plans and it was discussed at recent meetings in October & November.

WHY ARE WE MERGING?

Primary care is changing all the time. We have been working closely together as we are both part of the Healthier West Wirral Primary Care Network, but we now believe that merging our two practices into one larger practice will be beneficial. We will have a larger staff team, a wider skill-mix across our clinicians and this make us more resilient to the changes that come from government.

WHAT WILL THIS MERGER MEAN FOR YOU AS A PATIENT?

The merger of our two practices is exciting and gives us stability going forward, which helps us cope with the ever-changing landscape of primary care. In reality, there will be little change for patients on a day-to-day basis.

YOU WILL STILL BE ABLE TO SEE YOUR USUAL HEALTHCARE PROFESSIONAL

We expect that the vast majority of patients will attend their usual practice and be able to see a GP, Nurse, Pharmacist or Physician's Associate in the same way they do now.

WILL THERE BE ANY NEW SERVICES ON OFFER?

Yes, we have a wide skill-mix across our clinical team at both sites, so it may be the case that we offer, for example, coil fitting or minor surgery more widely to more patients.

HOW DO YOU CONTACT THE PRACTICE?

For appointments, please use PATCHS via the practice website. For any other queries, please contact your usual practice in the usual way.

WE WILL STILL OFFER HOME VISITS

Home visits are reserved for patients who are bed-bound, or unable to attend without significant assistance. All home visit requests are 'triaged' by a GP, and it may be that after triage we offer you an appointment or manage the problem in a different way. Please see our home visiting policy for more information.

If you have any queries, concerns or comments please contact us at:

Email: cmicb-wi.gatekeeper-n85007@nhs.net

You can also contact:

PALs-Wired

5 St John Street
Birkenhead
Wirral CH41 6HY
Tel 0800 054 2137 or 0151 363 3948
Email: wirralpals@wired.me.uk

Healthwatch Wirral

Liscard Business Centre
The Old School
188 Liscard Road
Wirral CH44 5TN
Tel 0151 230 8957
Email: info@healthwatchwirral.co.uk

Kind regards

GP Partners